

Amendments to the Drawings:

The attached sheet of drawings includes changes to Fig. 3. For the Examiner's convenience, this sheet, which includes Figs. 1-8, replaces the original sheets including Figs. 1-8.

Attachment: Replacement Sheet

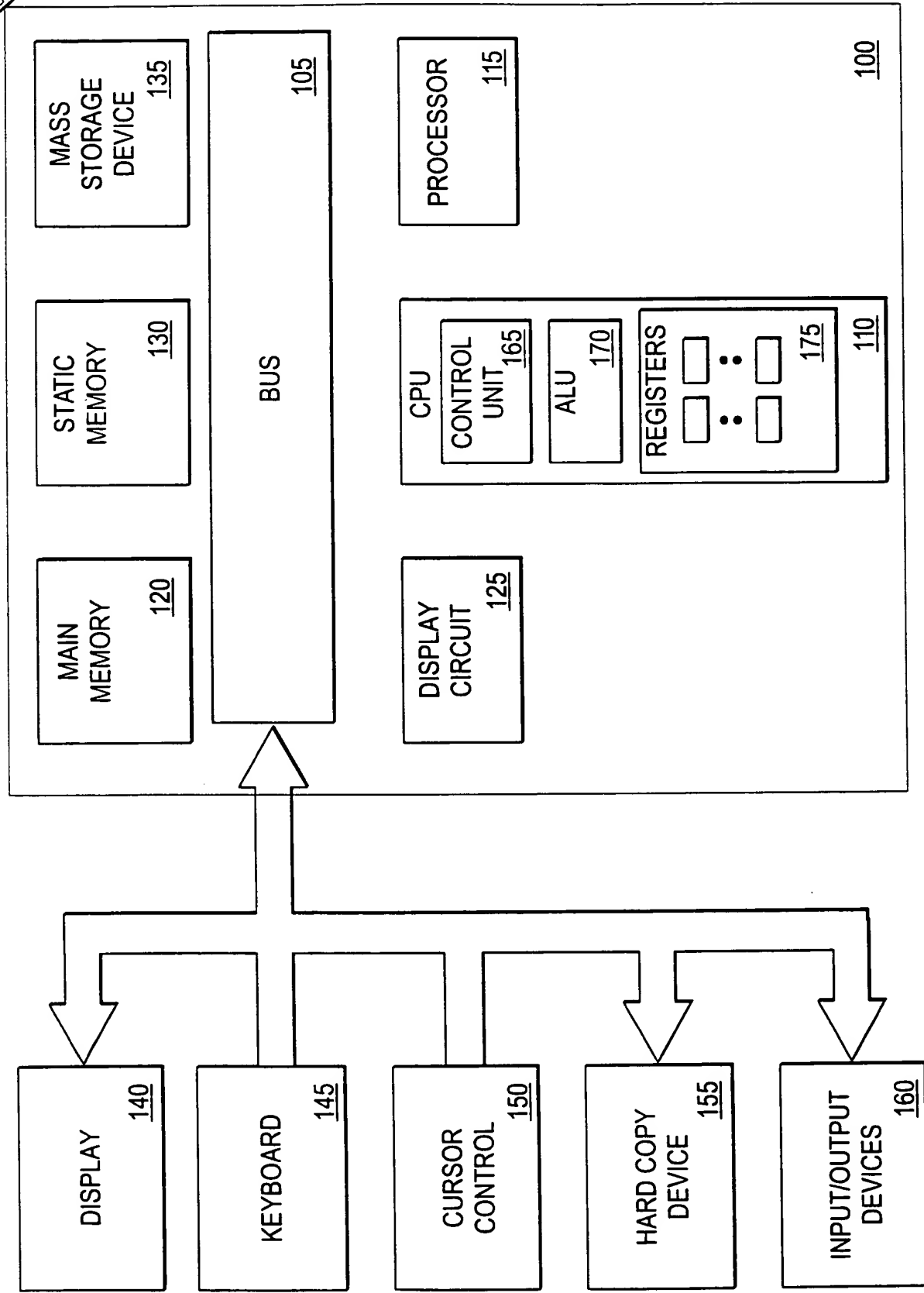


Fig. 1

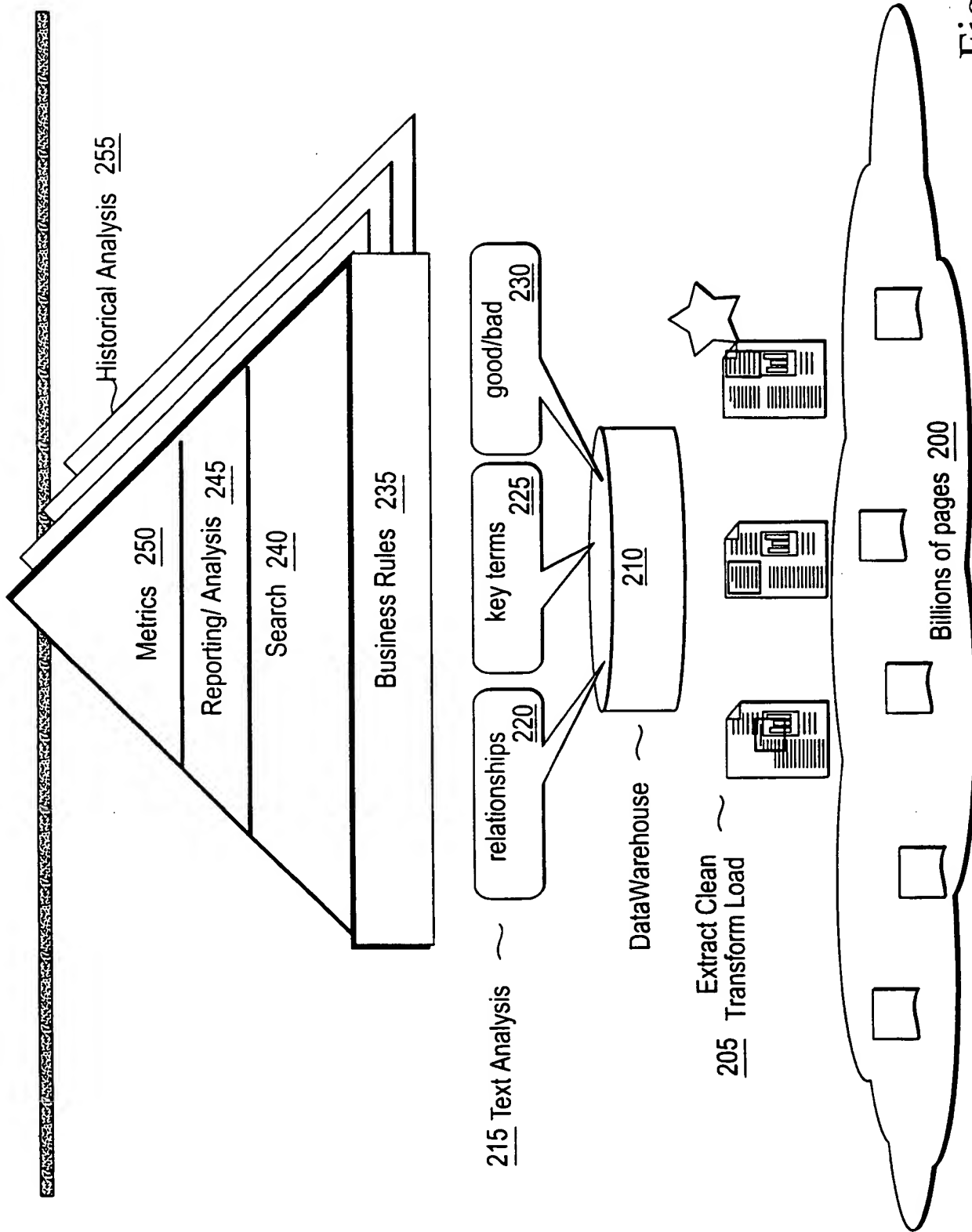


Fig. 2

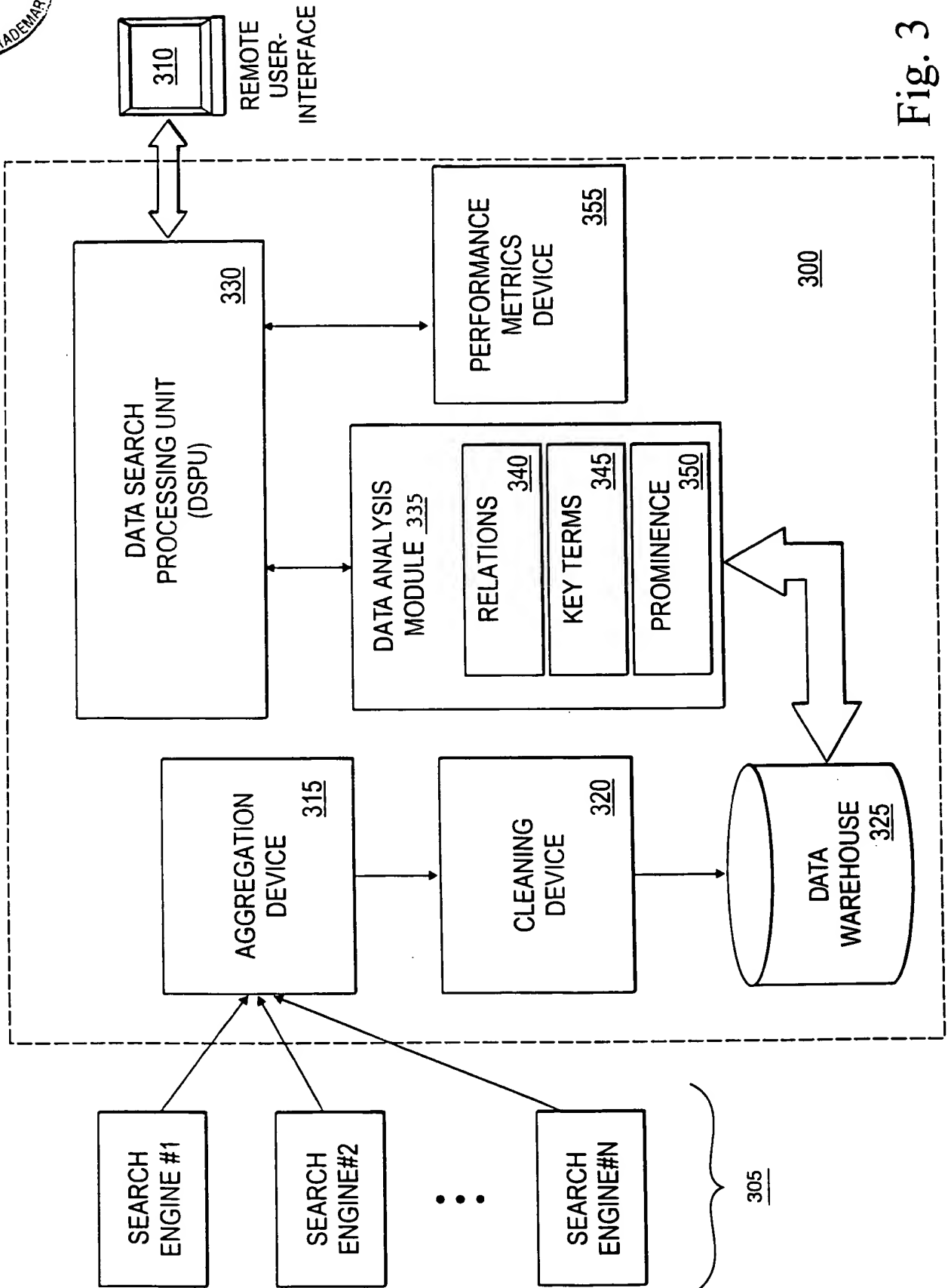


Fig. 3

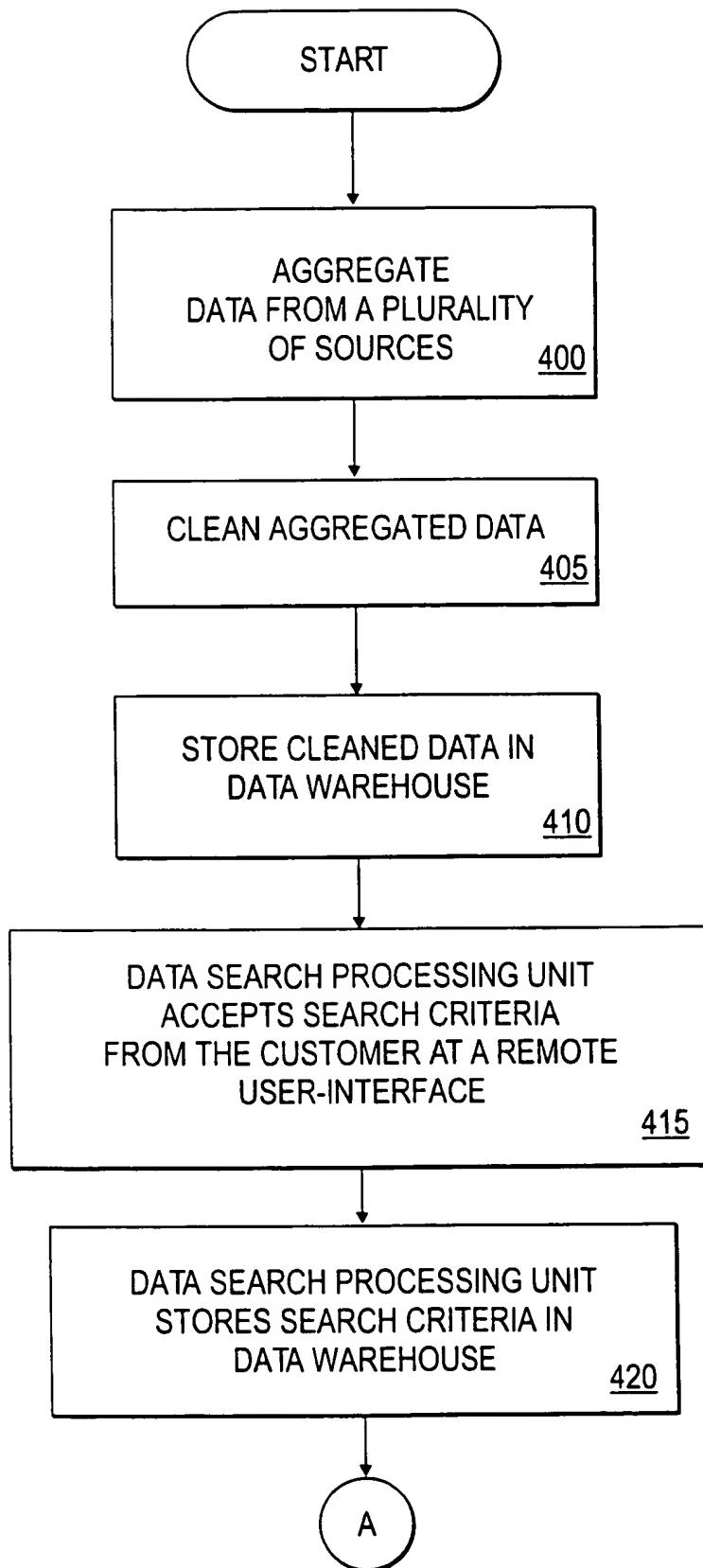


Fig. 4

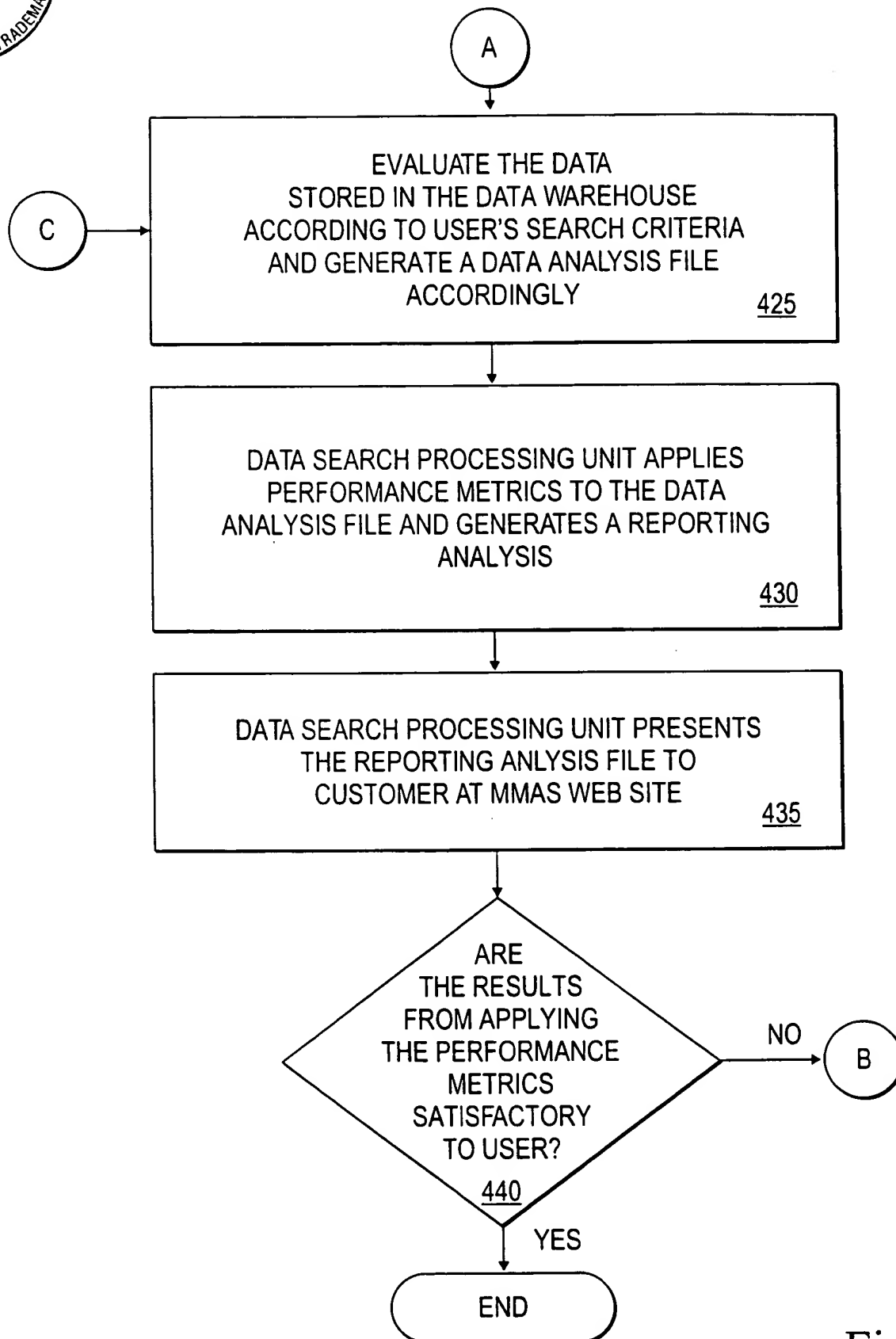
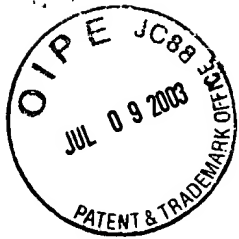


Fig. 4A

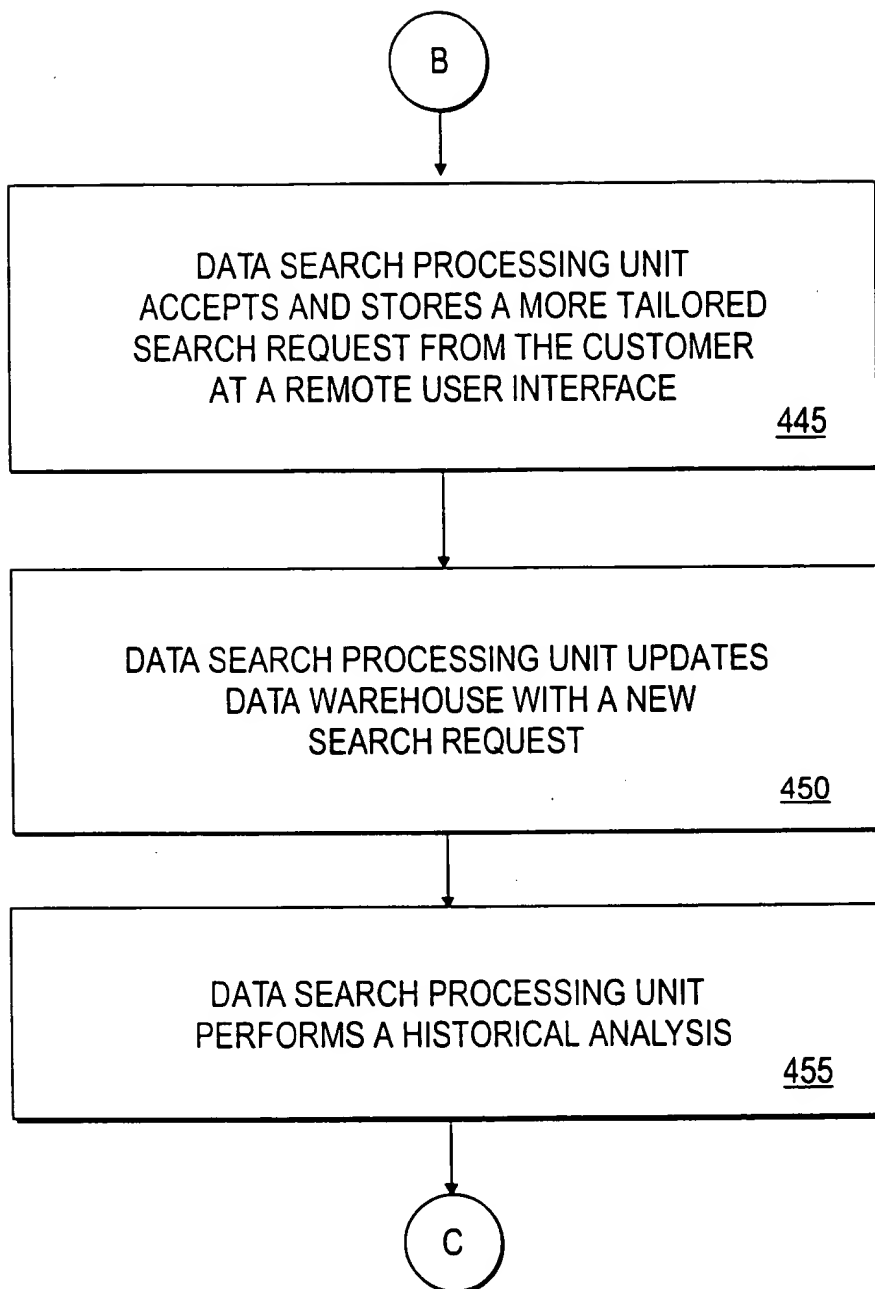


Fig. 4B



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CNNfn - the financial network	<div>0</div>
	<div>0</div>
	<div>100</div>
•	•
•	•
•	•
	<div>0</div>
	<div>100</div>
CNET	<div>100</div>

Fig. 5



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Siebel mindshare

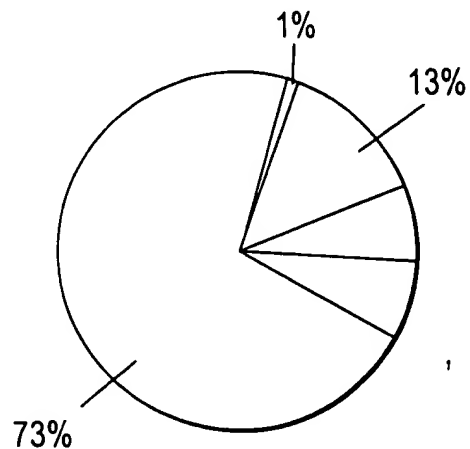
This report summarizes the mindshare in our space.
Data is calculated using the rating defined by tl

Timeframe: 30 days ▼

Rating Metric: Equal Weight ▼

Publications: All ▼

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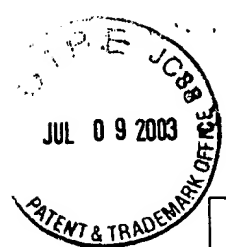


	Message Mentions	Percent(%)	News Mentions	Percent
Clarify, Inc	10	2%	8	
●	74	13%	13	:
●			4	
●	485	83%	85	:
Vantive Corporation	12	2%	4	

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Fig. 6



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Fig. 7